

# Recommended protocol to respond to hate in a Public Settings

## What is a Hate Incident?

A noncriminal act motivated in whole or in part by prejudice, bias or hate towards a specific person, or identifiable group of persons due to their real or perceived race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation, or gender identity or expression, or on any other similar factor.

## What is a Hate Crime?

It is a criminal offence motivated in whole or in part by prejudice, bias or hate towards a specific person, identifiable group of persons or property due to their real or perceived race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation, or gender identity or expression, or on any other similar factor.

